

Values and Behaviours

We are Caring

We treat people equitably and value their different experiences.

We know we are doing this when:

- We value everyone for their unique contribution to our Trust whatever their diverse backgrounds
- We are kind, always showing compassion
- We praise good effort and good results, always showing appreciation

We are Fair

We are good role models (to each other and the public we serve), being accountable for what we do and how we behave.

We know we are doing this when:

- We are confident in presenting new ideas – we speak up and we support our colleagues to do the same, particularly those colleagues from diverse backgrounds
- We are open and honest
- We learn from mistakes, aiming to get things right first time, exploring new ideas when we can

We Are Innovative

We work as one team to deliver, improve and transform care through continuous improvement.

We know we are doing this when:

- We are professional, always seeking to do the right thing
- We create and share knowledge with patients, each other and our professional communities
- We continuously strive to make things better and to pioneer new ways of doing things