

# Trust Values

## Expectations of our staff

All staff	Leaders
<b>Friendly</b> Patients are always put at ease and made welcome	Listen to colleagues; Encourage everyone to contribute at work; Avoid domination & control
<b>Excellence</b> The care we deliver has great outcomes for patients	Encourage others to act & lead, with accountability; Deal with poor behaviour and performance of others; Work collaboratively with colleagues & across organisational boundaries
<b>Caring</b> We put the patient first and are considerate of their needs	Recognise & appreciate the work of others; Give time to support, develop & coach others; Put the patient before yourself
<b>Professional</b> We apply high professional standards to our work	Share with & involve others in the vision of the Trust; Promote innovation & improvement; Enable debate & creativity
<b>Respect</b> For our patients and each other	Be honest in your communication with colleagues; Allow different views & perspectives to be heard

*Delivering Outstanding Patient Care*